# UCSF NEEDLESTICK HOTLINE PROGRAM MATRIX
## UCSF, ZSFG, AND SFVA COORDINATION

<table>
<thead>
<tr>
<th>Location</th>
<th>Hotline #</th>
<th>Scope of Services</th>
<th>Directions for Continuity of Care</th>
<th>Communication Process to Next Program</th>
<th>CDC Recommended Follow-up Schedule</th>
</tr>
</thead>
</table>
| **UCSF Occupational Health Services** | 415-353-7842 (STIC) | Blood-Borne Pathogen Exposure incurred in any UCSF Patient Care location; Research-related Exposure** at any UCSF location including Gallo, Gladstone, Howard Hughes Medical Institute, and SFGH | 1. **Call 415-353-4341** (hotline voice mail) to request an appointment  
2. Bring written summary of the event with lab results for both the individual and the source patient as well as follow-up recommendations. | 1. Written results will be mailed after the initial appointment.  
2. Lab slips are provided to the individual during their follow-up appointment.  
3. Phone results are provided to affiliated site for follow-up. | HIV+ source patient:  
6 weeks, 3 months, 6 months;  
Hep C + source patient:  
6 weeks, 3 months, 6 months, 1 year  
Additional labs may be recommended depending on post-exposure prophylaxis and individual assessment |
| **ZSFG Employee Health Services** | 415-469-4411      | Blood-Borne Pathogen Exposure incurred in SFGH Patient Care or research-related location on the SFGH campus. Researcher with other exposure (not blood borne pathogen**) contacts UCSF NSH Hotline. | 1. Call for an appointment: **415-206-6581** or drop-into: to SFGH Employee Health, Building 9, Rm.115 between the hours of 8-11am & 12:30-2:30pm, Monday-Friday, except holidays  
On call clinician for the Hotline that day will see UCSF personnel, initiate lab order, and coordinate lab result notification | 1. Written summary of all test results of both the worker and the source patient if they are available via US mail.  
2. Lab slip is prepared in individual's chart for their drop-in visit or appointment. An assigned LVN is available every day to draw blood and give vaccines as ordered by the hotline clinician. Currently, when a follow up lab is needed at a new location, a form letter with the instructions for either VAMC or UCSF that summarizes their date of exposure, and what tests are needed at that time is sent to the UCSF individual.  
3. Phone results are provided to affiliated site for follow-up. | HIV+ source patient:  
6 weeks, 3 months, and 6 months.  
Hep C + source patient:  
6 weeks, 3 months, 6 months, and 1 year  
Additional labs may be recommended depending on post-exposure prophylaxis and individual assessment |
### UCSF NEEDLESTICK HOTLINE PROGRAM MATRIX

**UCSF, SFGH, AND SFVA COORDINATION**

<table>
<thead>
<tr>
<th>Location</th>
<th>Hotline #</th>
<th>Scope of Services</th>
<th>Directions for Continuity of Care</th>
<th>Communication Process to Next Program</th>
<th>CDC Recommended Follow-up Schedule</th>
</tr>
</thead>
</table>
| SFVA Employee Health Services | 415-469-4411     | Blood-Borne Pathogen Exposure incurred in SFVA Patient Care research-related location at SFVA AND any other researcher-based exposure. | 3. No appointment necessary                                                                                           | 1. SFVAMC initial exposures: verbal results followed by a mailed written summary regarding the exposure to UCSF individual (per OSHA). 2. Results of follow-up labs are given verbally to the UCSF individual. Hard copies are available and given when requested. 3. Follow-up labs: for residents from UCSF and SFGH requesting testing at the SFVA for exposures that occurred elsewhere; they will be given verbal results when available. Hard copies of labs are available if requested by the resident. | HIV+ source patient: 6 weeks, 3 months, and 6 months  
Hep C+: follow-up labs at 6 weeks, 3 months, 6 months, and 1 year  
Additional labs may be recommended depending on post-exposure prophylaxis and individual assessment |

**InJured by a needlest1ck, cut or abras1on mvolv1ng any sharp**  
**Exposed to blood, body fluid or unfixed body substances**  
**Bitten or scratched by a research animal that may harbor an infectious agent**  
**Exposed to a potentially infectious research material, whether replication competent or incompetent**  
**Exposed to MPTP, MPP+, and some highly toxic agents or anti-neoplastic drugs**

**Other Program or Safety Training Information (some links may only be accessible within institutional network)**  
UCSF [http://or.ucsf.edu/ehs/7240-DSY/Training.html](http://or.ucsf.edu/ehs/7240-DSY/Training.html); [http://www.occupationalhealthprogram.ucsf.edu/ohpEE.asp#Exp](http://www.occupationalhealthprogram.ucsf.edu/ohpEE.asp#Exp)  
SFVA [http://10.174.1.120/cprs/sharpssafety/SSPhomepage.htm](http://10.174.1.120/cprs/sharpssafety/SSPhomepage.htm)  
UCSF and SFGH Needlestick Hotline programs do not need a written Release of Information to share needle-stick and exposure information for UCSF personnel as they rotate between sites. SFVA requires a written release.